ICD-10 Core Education Program

Fine tune your ICD-10 operations with Optum360 education and training

The ICD-10 transition will affect operations across your organization. The code expansion from ICD-9 to ICD-10 will influence documentation, business processes, coding, claims, disease management and utilization management, to name a few. How do you deliver education across your organization while ensuring the content is relevant to the learner and presented in an effective learning environment? Turn to Optum360®, your single source for organization-wide ICD-10 education.

Benefit from Optum360 ICD-10 experience

Optum360 experience conducting ICD-10 business readiness assessments in health systems across the country has given us a deep understanding of providers' ICD-10 education and training needs. We've taken into consideration how each learner leverages diagnosis data within their current role and workflow and developed education that is customized to the learner. We go beyond just providing the baseline knowledge and build in our lessons learned and tips to ensure learners are armed with all of the relevant information to enable effective ICD-10 coding. For example, our ICD-10 code set training series not only reviews the ICD-10 coding guidelines and conventions, but also provides clinical documentation hints, review of anatomy and physiology where applicable, and provides complex case scenarios to allow learners to apply their knowledge.

Choose ICD-10 instruction with programs tailored for every learner

Optum360 offers a comprehensive ICD-10 education and training program to ensure all impacted resources within your organization are adequately prepared for the requirements of ICD-10. The program provides education and training for the following learners:

- Providers (physicians, physician assistants, advanced registered nurse practitioners, etc.)
- Nurses
- Ancillary providers
- Coders (inpatient, outpatient and professional)
- Clinical documentation specialists
- Revenue cycle staff
- IT
- Reporting and analytics

Broaden your ICD-10 education focus, with tailored instruction for every stakeholder, not just coders.

Optum ICD-10 Core Education Program levels

Level 1: Overview training
High-level education about the ICD-10 mandate, ensuring that the learner understands the reasons, benefits, challenges, timelines and impacts of ICD-10. For certain job functions, overview instruction may be all that is required. Available in e-learning or classroom format.

Level 2: Knowledge-based/skill transfer
Education and training that provides a deeper understanding of the ICD-10 code set through knowledge-based training. Those who consistently use diagnosis data will benefit from Level 2 instruction. Available in e-learning or classroom format.

Level 3: On-the-job training
Transitions learners from a structured classroom or e-learning environment to a knowledge application environment. On-the-job training should be built within current workflow — in some cases within a practice/sandbox environment. Solutions offered will vary by organization.

ICD-10 Core Education e-learning

See below for a matrix that outlines e-learning courses and applicable learners. Based on the roles and structure of your organization, the courses applicable to and/or required for each learner may vary.

	Course	Coders	CDI Specialist	Provider	Revenue Cycle	IT and Reporting	Nurses and Ancilary Providers
Level 1	Impact of ICD-10 Overview – Revenue Cycle				●		
	Impact of ICD-10 Overview – Clinical		●	●			●
	Impact of ICD-10 Overview – IT/Reporting					●	
	Provider Documentation Enhancement for ICD-10	●	●	●			
Level 2	ICD-10-CM Code Set Training	●	●				
	ICD-10-PCS Code Set Training	●	●				
	Impact to Nursing Documentation						●
	ICD-10 Coding for Non-Coders – Clinical		●			●	● (practicing nurses)
	ICD-10 Coding for Non-Coders – Financial				●	●	

Optum360 also offers supplemental, instructor-led versions of the courses listed above.

The Optum360 ICD-10 Core Education Program is available via two delivery platforms:

- Optum-hosted web-based e-learning platform, enabling your learners to access online instruction any time, any place
- Your learning management system; you purchase the training content and upload it to your system

Make your training resources count with the Optum360 ICD-10 Core Education Program.

Call: 1-866-223-4730
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