Optum

Optum Computer-Assisted Coding Professional

Health care providers are facing the transition to new payment models that place even greater emphasis on capturing reliable and accurate metrics and appropriate reporting. At the same time, the trend toward hospital-managed physician groups is shifting the workflow for professional-fee coding, and presents new challenges to maintaining accuracy and efficiency.

Optum® Professional Computer-Assisted Coding (CAC) enables consistent, compliant coding for optimal operations and accurate revenue capture. Offering customizable coder workflows and Optum patented Clinical Language Intelligence (CLI) technology, Professional CAC is the premier solution for the ambulatory market.

Accurate, efficient and compliant coding

Professional CAC leverages Optum CLI to automate code assignment and facilitate coder accuracy and efficiency, protect reimbursement and improve bottom-line performance.

- Increase efficiency by reducing manual processes
- Improve compliance through traceable audit trails

- Achieve timely, accurate and consistent coding
- Provide coders with built-in LCD and CCI edits and information needed to apply appropriate evaluation and management (E/M) levels

The Optum Clinical Language Intelligence difference

Patented Optum CLI technology leverages over 10 million medical facts to read each word in a medical record, understanding what has or has not been dictated to apply the necessary ICD-10 diagnostic, CPT® and E/M level codes. In less than a second, it reviews and codes a case, and highlights the transcribed documentation content from which the codes were derived. This provides full traceability for the life of the medical record, in addition to the increases in efficiency, accuracy and compliance provided by the most sophisticated CLI technology on the market.

CPT is a registered trademark of the American Medical Association.

Optimized operations

Professional CAC enables flexible, scalable professional coding operations across the ambulatory spectrum.

- Streamline coding operations and centralize workflow
- Make real-time decisions based on the executive dashboard analytics
- Set up customizable notifications that alert you to specific metric changes
- Enable prospective and retrospective auditing and support quality measures using the integrated Audit Module
- Employ automated worklists to deliver records to the appropriate coders
- Enable hierarchical condition category (HCC) case review prioritization

Revenue preservation

Increasing regulations and decreasing reimbursements make it crucial to have a quality coding product that will help you capture all revenue components. Professional CAC automates and streamlines continuous documentation review and coding updates, minimizing manual processes and speeding revenue recovery. Its Coding Review Module monitors physician coding accuracy and identifies potential errors for coder review to support more accurate billing.

- Support MIPS quality measures reporting
- Boost volume and accuracy of straight-to-bill cases
- Facilitate accurate and timely filing
- Reduce denials
- Decrease audit risk with defensible audit trails
- Hierarchical condition category (HCC) coding identification

Monitor physician-assigned codes

The Optum Coding Review Module is a component of Professional CAC that compares physician-selected coding to CLI- assigned codes. The Coding Review Module leverages configurable rules and customized workflows to identify specific or misaligned codes and enable targeted action to improve coding accuracy, reduce risk, prevent denials and preserve revenue.

- Gives visibility to problem areas
- Enhances risk adjustment coding workflow
- Provides flexibility to review by specific encounter and patient types
- Ensures accurate HCC coding

Automate and accelerate your auditing

The Optum CAC Audit Module works in conjunction with Professional CAC to automate and accelerate the medical record audit process. The Audit Module leverages patent-pending algorithms based on OIG methodology and RAT-STATS, as well as Optum CLI technology, to support complete and compliant coding. In addition, it allows you to set and measure accuracy goals, reduce audit risk and improve revenue capture.

Review coding compliance and accuracy with EncoderPro.com

EncoderPro.com offers access to the referential coding and billing content* you need to accurately research coding and compliance rules. Easily find elusive codes, and quickly access supportive documentation. Gain immediate access to official coding information such as code changes, lay descriptions, coding tips, all essential CMS content and much more.

With the increased need to comply with new guidelines more efficiently and the increased volume of coding requirements from the AMA, CMS and other coding sources, health care providers are searching for innovative solutions to meet the demand.

Professional Computer-Assisted Coding provides comprehensive clinical documentation review for code identification and flags potential auditing opportunities. Use EncoderPro.com to access a comprehensive content library of required guidelines to accurately assign codes or audit.

* With optional access available to additional coding publications such as the AMA CPT® Content Module and the AHA Coding Clinics for ICD and HCPCS.

Real-time reconciliation

The Optum Computer-Assisted Coding Reconciliation Module works together with Professional CAC to solve the challenges associated with reconciliation. The Reconciliation Module addresses data reconciliation in real time to help identify missing transcriptions, proactively locate missed charges, and search and reconcile transcriptions with missing demographic data.

The comprehensive solution for professional coding

Optum Professional CAC is the only computer-assisted coding solution for physicians powered by our patented, proven CLI, and offers broad flexibility to support your unique business structure and operational needs. Our product enables you to hone coding and charge capture processes to reduce denial rates, accelerate payments and capture correct revenue.

Let Optum help your organization tackle demands for accurate, thorough and efficient coding and CDI processes.

optum.com
optum@optum.com
1-866-223-4730

U.S. Patent Nos. 7,908,552; 8,682,823; 8,731,954; 9,063,924; 9,946,846; 10,019,261; 10,061,764; 10,133,727; 10,216,901; 10,354,005; 10,541,053; 10,552,931; 10,832,811; 10,839,152 and other patents pending.

Optum