

Make the most of your account from Optum

Visit optumhealthfinancial.com to manage your account, 24 hours a day, 7 days a week.

From our secure website you can:

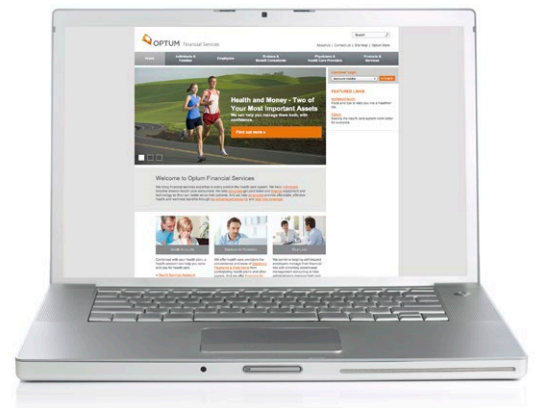
- Add your email address to your profile to receive communications quicker
- File a claim online
- Set up direct deposit to receive your reimbursements faster
- View and download account summary reports
- View up-to-the-minute account balances
- View your account activity details
- Upload receipts and track expenses
- Report a lost/stolen payment card and request a new one
- Update your personal profile information
- View or download plan information, forms and notifications

The **Home Page** is easy to navigate:

- **Top Navigation Bar:** Quickly access account information and other tools.
- **Welcome Banner:** Important messages and updates from Optum.
- The **I Want To** section: contains the most frequently used options within the consumer portal.
- **Available Balance:** Links to the Account Summary page, where you can see and manage your accounts.
 - View up-to-the minute account balances and account activity details.
- **Message Center:** Displays alerts and relevant links that enable you to keep current on your accounts.
- **Quick View:** Graphically displays some of your key account information.

The **Top Navigation Bar** provides tabs to other tools and points of reference.

- **Accounts:** View account information, file claims and update your reimbursement method.
- **Profile:** Update your personal information, add your email address to receive communications quicker, and report a lost/stolen card or request additional cards.
- **Statements & Notifications:** View and download account statements and electronic communications.
- **Tools & Support:** View and download forms and plan information.
- **Manage My Expenses:** View and manage your expenses.



How do I log into my account?

1. Go to optumhealthfinancial.com
2. Click **Log in** in upper right-hand corner, enter username and password and click Login
3. For first-time users, click **Register Now**
4. Enter your SSN, DOB and Last Name and click **Next**
5. Create your username, password, answer security questions, and accept terms and conditions

Access your reimbursement account anytime at optumhealthfinancial.com

How do I file a claim and upload a receipt online?

1. From the **Home Page** click on **File a Claim**.
2. Enter the claim information.
3. Upload an itemized receipt,* statement, or EOB which includes:
 - The store or provider name
 - A description of service or item purchased
 - The date of service or purchase
 - The amount you paid

NOTE: Credit card receipts, balance due statements, and cancelled checks are not acceptable

4. Click **Submit** to send the claim for processing.



How do I get my reimbursement faster?

Use your Optum payment card or sign up online for direct deposit to your personal checking or savings account. Here's how:

1. On the **Home Page**, under the **Profile** tab, click **Banking** on the left.
2. Select **Add Bank Account**.
3. Enter your bank account information, and click **Submit**.

Visit optumhealthfinancial.com today and explore the many options available to you.

*For more information, visit www.optumhealthfinancial.com, click on Individuals and Families, and then Why We Ask for Receipts in the side bar.



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