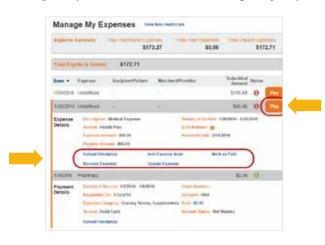


## Easily manage your claims

**Great news!** Need to get reimbursed for eligible out-of-pocket expenses? It's now easier than ever. Insurance claims from your employer-sponsored plan(s) will be uploaded to your personal account for you to view and manage.

## How does it work?

- 1. After your insurance carrier processes your claim, they'll send an electronic copy of the claim to Optum.
- 2. Optum will automatically upload the claim to your account. To view your expenses, log into your account and click **Manage My Expenses.**



- 3.If you've already paid for an eligible expense with your payment card, select **Mark as Paid** then, **Link to Existing Paid Expense**.
- 4. To request a payment from your account for eligible expenses click **Pay** and complete the requested information.
- 5. Based on your account settings, you'll receive your reimbursement by check or direct deposit. **IMPORTANT:** Do not request reimbursement for expenses you've already paid with your payment card.

PLEASE NOTE: Optum may not receive adjustments made to the original claim by the provider or insurance carrier. Please contact customer service with questions regarding adjustments to the amount of reimbursement you received.

Health savings accounts (HSAs) are individual accounts offered by Optum Bank<sup>®</sup>, Member FDIC, and are subject to eligibility requirements and restrictions on deposits and withdrawals to avoid IRS penalties. State taxes may apply. Fees may reduce earnings on accounts. Flexible spending accounts (FSAs) and health reimbursement accounts (HRAs) are administered by OptumHealth Financial Services and are subject to eligibility and restrictions. The content on this website is for general informational purposes and not intended as legal, investment, or tax advice.



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Looking for quicker reimbursement? Sign up for direct deposit.

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To learn more, log into your account and view your setting options under the **Account** tab. You can also check your Summary Plan Description for more details.