

CIOS MOBILIZE CHANGE TOWARD GREATER VALUE AND BETTER OUTCOMES

connect-IT

125%

The rate that data breaches have increased over the last five years¹

65%

of consumer health care transactions will be mobile by 2018²

16.7mil

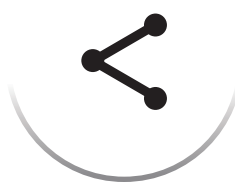
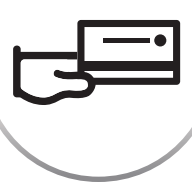
AMERICANS have become insured online³

50%

OF CMS PAYMENTS will be moved to value-based care in 2018⁴

70%

OF CIOS identify modernizing legacy applications as a high priority for 2016⁵



CIOs accelerate the digital transformation that responds to evolving business demands.

INTEROPERABILITY DATA SECURITY MEMBER EXPERIENCE AND ENGAGEMENT DATA AND ANALYTICS OPERATIONS EXCELLENCE

CHIEF EXECUTIVE OFFICER

CHIEF MARKETING OFFICER

CHIEF FINANCIAL OFFICER

CHIEF STRATEGY OFFICER

CHIEF MEDICAL OFFICER

VP INFORMATICS

CHIEF COMPLIANCE OFFICER

CHIEF INFORMATION SECURITY OFFICER

VP CLAIMS

CHIEF OPERATIONS OFFICER

EFFICIENCY

OPTIMIZATION

TRANSFORMATION

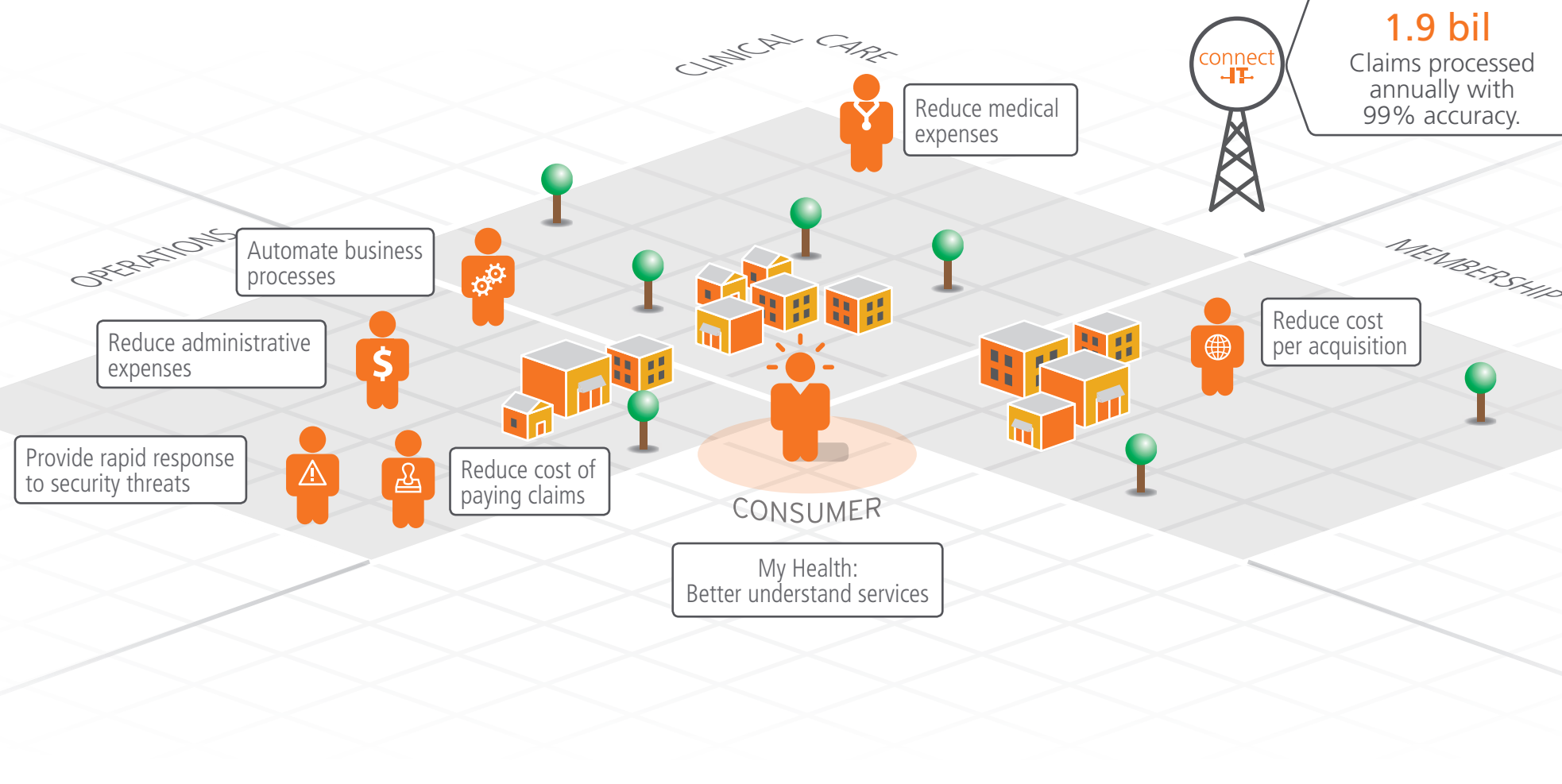
INNOVATION

CONSUMER



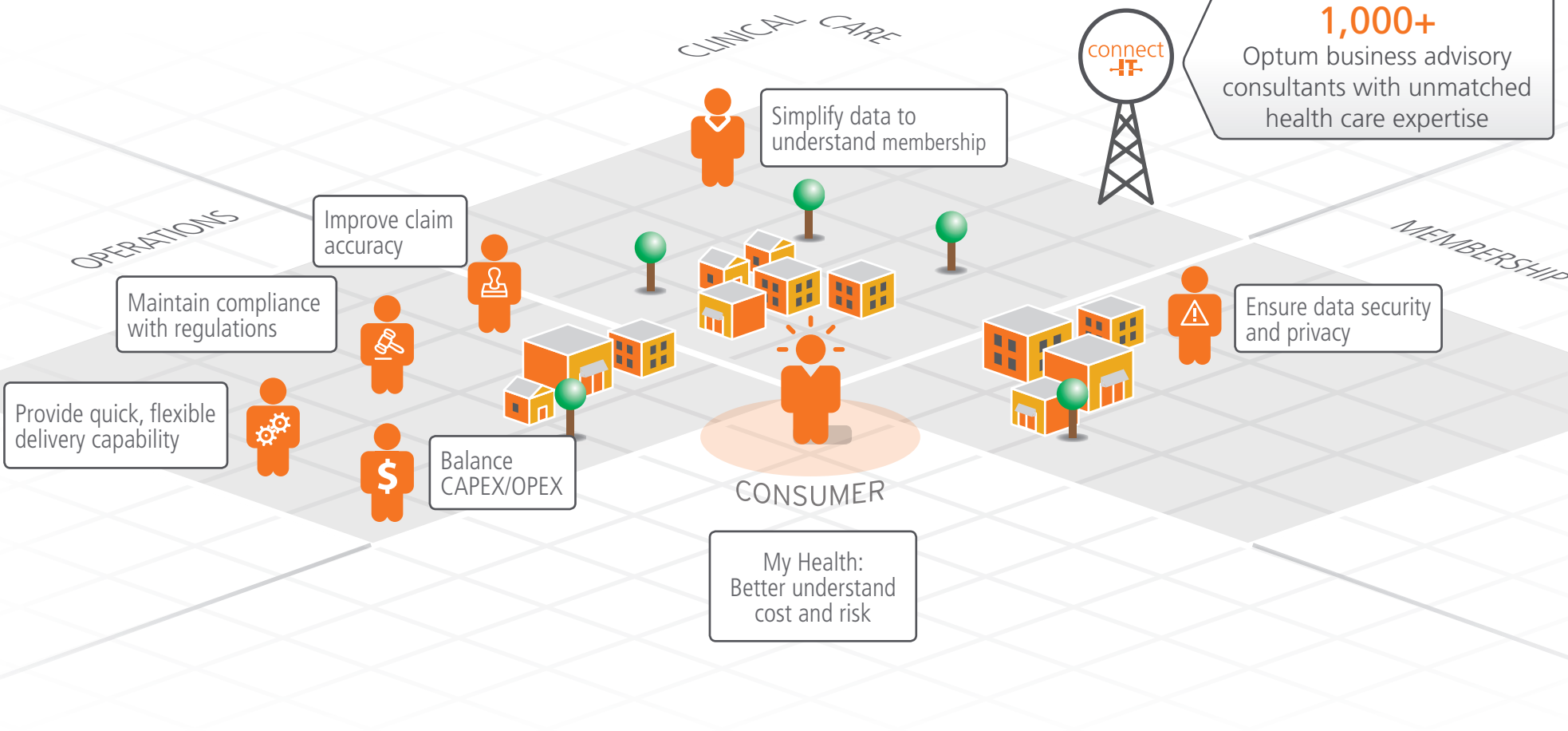
CIOS ROLE Efficiency

Deliver reliable, efficient and secure core IT services at a lower cost



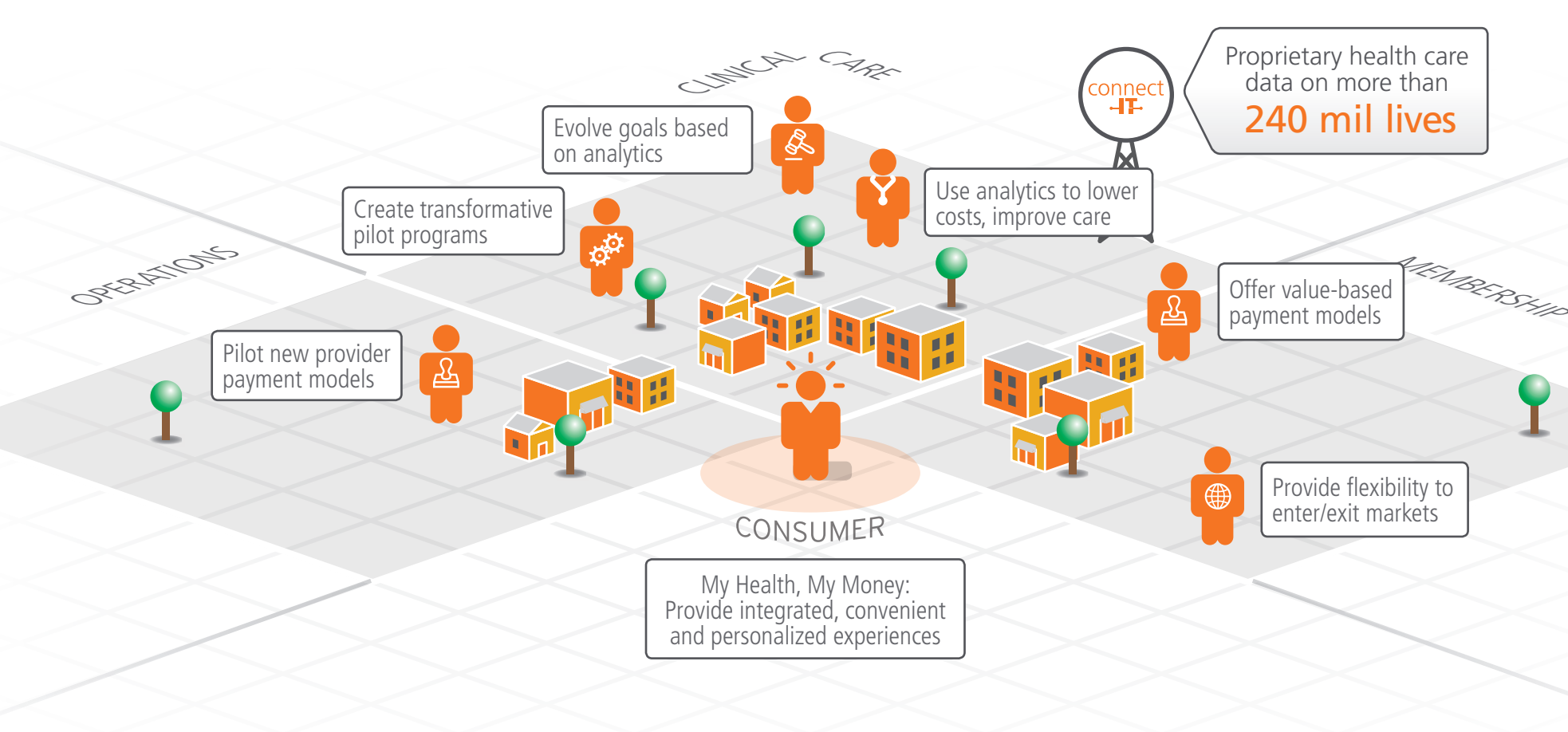
CIOS ROLE Optimization

Enable growth and change by strengthening the IT and business connection and delivering responsive, flexible IT services



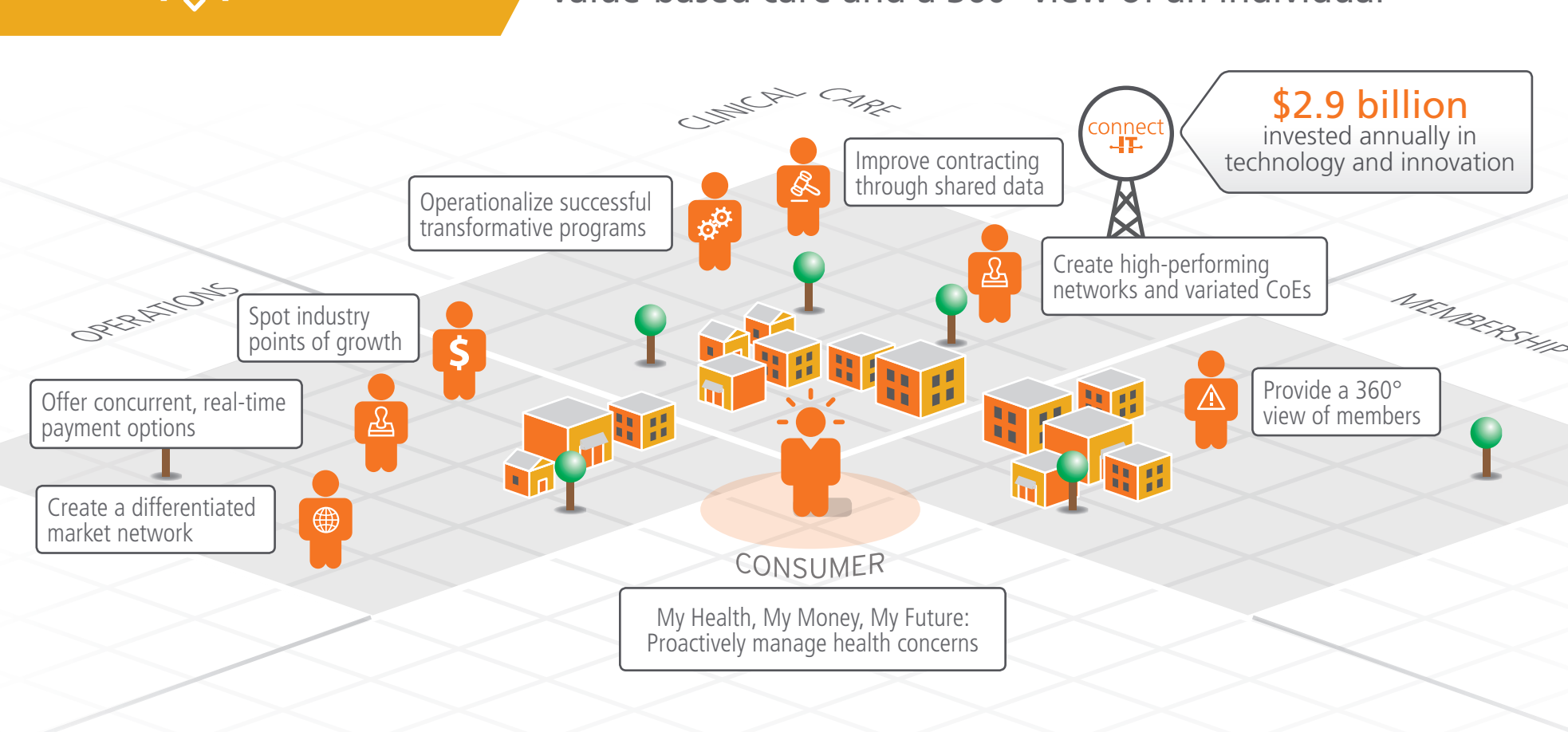
CIOS ROLE Transformation

Deliver digital applications and business models to improve customer experience



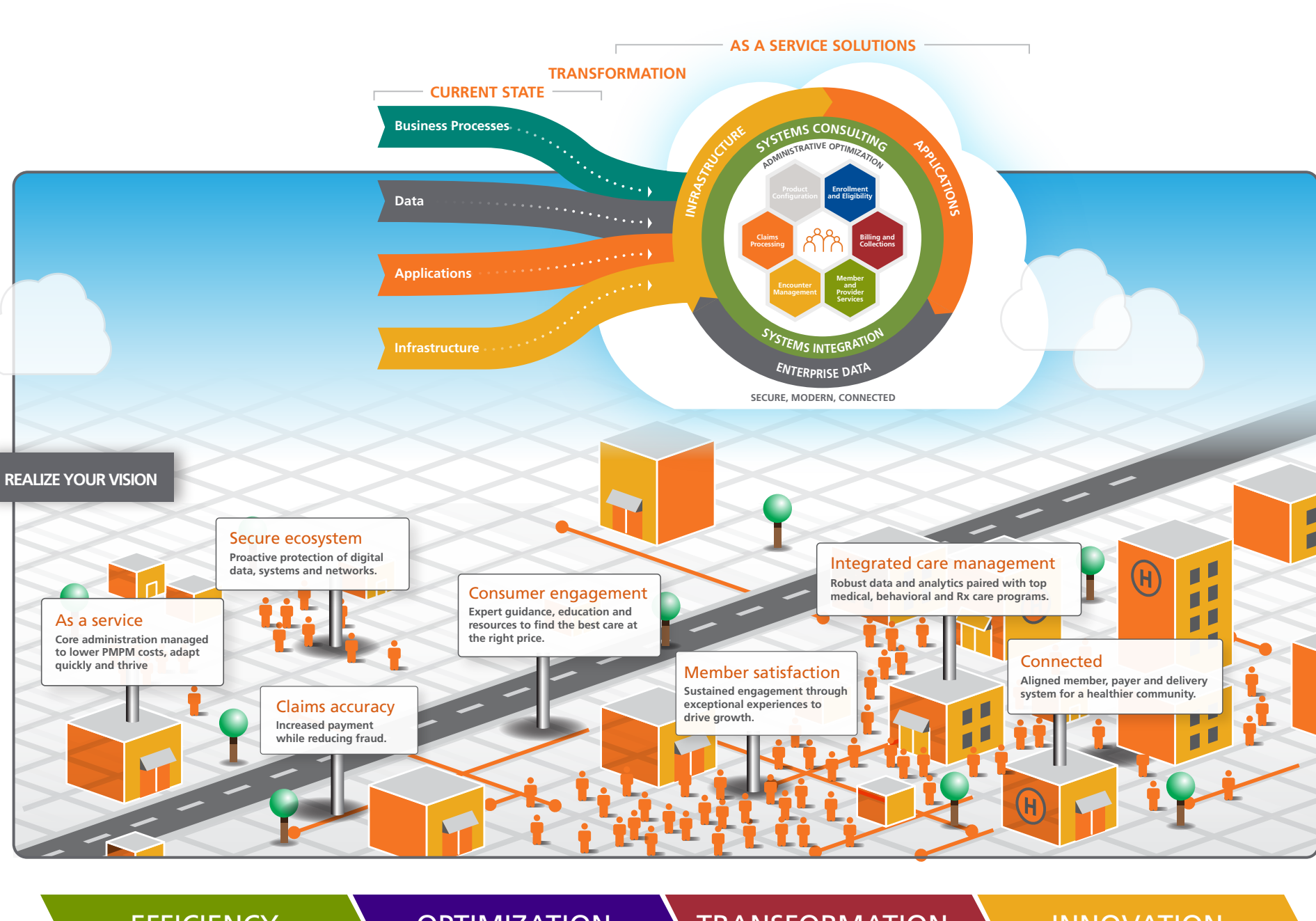
CIOS ROLE Innovation

Seamlessly integrate business partners to deliver value-based care and a 360° view of an individual



CIOS Leadership

You have created a scalable digital health plan prepared for today's new norm.



Get your assessment at optum.com/ConnectIT



¹ <http://www.ponemon.org/blog/criminal-attacks-the-new-leading-cause-of-data-breach-in-healthcare>
² 9393_Payer_Brochure_v21.pdf
³ <http://www.hhs.gov/healthcare/facts-and-features/fact-sheets/aca-is-working/index.html>
⁴ <https://www.hhs.gov/about/news/2015/01/26/better-smarter-healthier-in-historic-announcement-hhs-sets-clear-goals-and-time-line-for-shifting-medicare-reimbursements-from-volume-to-value.html>
⁵ <http://docplayer.net/7163877-Disruptive-innovators-an-annual-barometer-of-global-cios-plans-priorities-threats-and-opportunities-cios-emerge-as.html>