The Optum® Real-Time Scheduler is a mobile, cloud-based scheduling solution designed for hospitals, clinical care managers and nursing staff. This innovative and intuitive tool enables healthcare providers to fulfill more shifts with the right people at the right time and the right cost.

Optum Real-Time Scheduler solves some of the most challenging issues facing providers today.

**Seeing the Challenges**

- Are you driving operational efficiency and productivity improvements without sacrificing quality?
- Are you deploying the right staff against the right tasks at the right time?
- Is high turnover, especially among new nurses, contributing to diminishing margins?

**LABOR COSTS**
Helps reduce overtime pay and use of temp-staff, that can often increase labor costs.

**TALENT RETENTION**
Limits turnover, especially among new nurses, which often contributes to diminishing margins.

**PATIENT CARE**
Improves patient care and safety that may be significantly impacted by scheduling issues.

In today’s healthcare environment, where qualified nurses are in high demand and the move to value-based care is more about performance than volume, the need to control costs, retain and attract skilled talent and provide quality patient care without compromise is essential if organizations are going to be able to compete in the marketplace.
Made for Mobile
Optum Real-Time Scheduler is designed for mobile, providing real-time communication and on-demand access to information that helps to manage costs efficiently and fill shifts quickly when care is needed most. Managers and clinicians are connected to a social communications network that keeps everyone informed about the latest requests and scheduling changes. The mobile app is compatible with iOS and Android devices, allowing anytime, anywhere access.

Workforce Collaboration
Optum Real-Time Scheduler offers two mobile app experiences: Optum Schedule Live for managers, and Optum My Schedule for clinicians. With Optum My Schedule, clinicians can easily communicate availability, request time off, exchange shifts and receive push notifications when a manager has approved or already filled a request. For managers, the mobile Optum Schedule Live helps view rosters, broadcast and fill open shifts, as well as manage time and attendance. This ability to collaborate in real-time makes it easier to have the right clinical team in place to deliver quality patient care while providing timely responses to employees regarding schedule changes, creating a better work-life balance for everyone.

Flexible and Easy to Use
Optum Real Time Scheduler was created with the flexibility necessary to manage multiple departments and locations, each with its own unique positions, skills and work rules. Each screen was tested and refined to be intuitive and easy to use, ensuring employees and managers can always do what they need to, as quickly as possible.

Advanced Rules Engine
Depending on the state and labor laws, each hospital may have different workforce requirements, such as patient-to-staff ratios or union rules. Using a customizable rules engine, Optum Real-Time Scheduler can track credentials and individual employee skills so managers can easily adjust schedules while remaining in compliance.

Integration with Enterprise Applications
Optum Real-Time Scheduler offers seamless integration with other enterprise applications including Human Resource Information and Enterprise Resource Planning Systems. This ability to collaborate in real-time reduces the stress of waiting on a confirmation for a schedule change or other requests and creates a better work-life balance for clinicians.

Why Traditional Scheduling Technology Falls Short
Scheduling can take up to 70 percent of a clinical manager’s time, and many are forced to make quick decisions with limited information. That’s because much of the available scheduling technology is on-premise modules bolted onto enterprise software for Human Resources, without a mobile user friendly design for nurses and managers.

Optum Real-Time Scheduler helps care teams deliver the highest level of patient care with the right staff at the right time and the right cost to fill shifts in real-time, control overtime, handle contract labor, and still achieve a work-life balance that attracts and retains top clinical talent.

For an initial consultation with one of our advisors, please contact us at:

Email: inform@optum.com
Phone: 1-800-765-6705