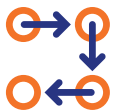


Optum Patient Care Management

In a value-based world, optimizing the health care system and improving outcomes starts with patient-centered care coordination.



Optum® Patient Care Management empowers health care organizations to manage patient care proactively and intelligently across the health care system, prioritizing interventions and allocating resources for at-risk individuals, improving clinical and financial outcomes, enhancing the patient experience and efficiently scaling population health initiatives throughout their organization.



Configurable, logic-driven workflows to expand care management reach



Collaborative, customizable patient-centric care planning templates



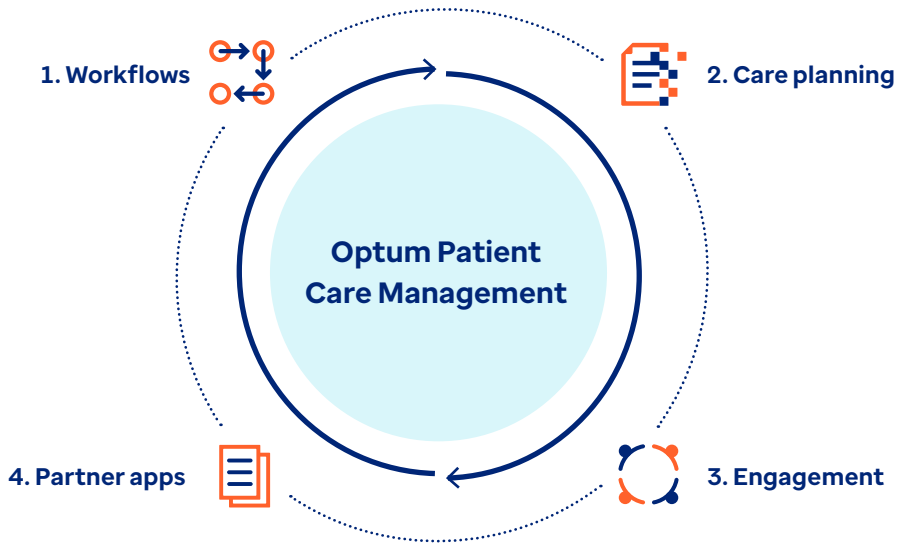
Whole-patient, whole-ecosystem engagement and communication tools



Integrated partner applications for additional resources and evidence-based guidelines

Sample Patient Care Management use cases

- Complex care management
- Transitions in care management
- Gaps in care management
- Chronic condition management
- Readmission prevention



Patient Care Management Features

- 16 standard assessments
- 50 evidence-based care plans
- 360-degree view of the patient developed from multiple data sources
- EMR and data source agnostic
- Open architecture using standards-based APIs
- CCM billing workflow support
- Built on top of Salesforce® Health Cloud

1. Configurable, logic-driven workflows

Automatically launch assessments and care plans based on customizable trigger criteria. After care plans are launched and assigned, workflows auto-trigger tasks for individuals to generate precision interventions based on assessment results.

2. Customizable, patient-centric care planning templates

When specific objectives or workflows are desired, leverage a library of pre-built care plans to drive standardization or create new plans as needed. Once a plan is selected, assessment results can be pre-populated to help flag and prioritize patient issues and goals.

3. Whole-patient, whole-ecosystem engagement

Better manage patient relationships by connecting patients and their caregivers in a private, personalized patient community on any device to support true engagement. Patients and care team members can interact on a secure messaging system to stay current on status and quickly resolve any issues as they arise.

4. Integrated partner applications

Arm patients with the ability to access tailored health education materials, resources and referrals through our partner applications, available directly in the platform. Additionally, care coordinators can view evidence-based guidelines on their side of the platform.

To learn more about Optum Patient Care Management, visit:

optum.com/patient-care-management



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