

U.S. Military Entrance Processing Command Health care for the heroes of tomorrow



LHI, part of OptumServe, has been supporting the U.S. Military Entrance Processing Command (USMEPCOM) program since 2012. A major command of the Department of Defense, USMEPCOM screens and processes applicants into the five branches of the U.S. Armed Forces and their associated Reserve and National Guard.

When joining the military, applicants visit a Military Entrance Processing Station (MEPS) or Remote Processing Station (RPS) throughout the country to undergo a series of medical tests to ensure they meet the physical and mental requirements to join the service. Should an applicant's physical examination warrant further specialized medical testing, LHI will schedule consultations with providers in our network. With individualized and focused attention, our providers help deliver the ultimate goal of bringing the most suitable citizens onto the nation's defense team.

User-centric technology to optimize operations

Through our client portal, we provide ease of ordering, tracking and reporting through an electronic ordering solution.

Our electronic exam questionnaires for providers create an efficient and seamless experience. This electronic reporting solution reduces report return time to the MEPS, which reduces delays in applicant processing.

Through USMEPCOM,
LHI performs approximately **31,000 consultations** and **80,000 ancillary medical, radiological and lab services** each year.

An Optum company

LHI is a subsidiary of OptumServe, which is the federal health services business of Optum and UnitedHealth Group. Equipped with a national network of medical, dental and behavioral health providers, LHI designs and manages health programs for government and commercial customers. At our core is an unwavering dedication to support the brave men and women who keep America safe and running.

The role of LHI:

- Provide board-certified physicians with military applicants in different medical specialty categories through our nationwide provider network.
- Work with providers within a 30-mile radius of each MEPS to keep services for applicants accessible.
- Schedule consultation and ancillary services and retrieve the reports once complete.
- Provide dedicated support to resolve quality questions and concerns in a timely manner.
- Conduct all payments to providers and billing to the U.S. government.

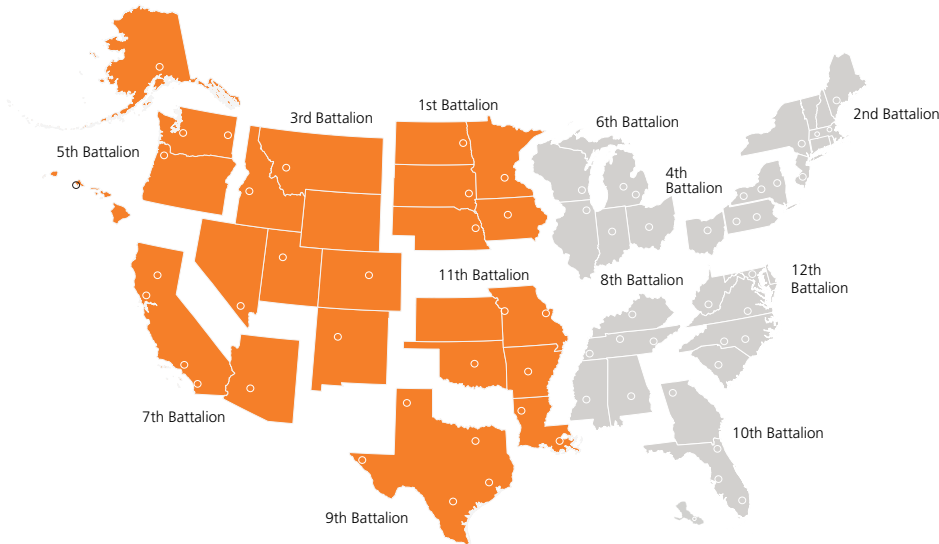
LHI has scheduled over 99% of all orders entered by the MEPS. On average, more than 96% of the consultations are scheduled sooner than 15 business days, and quicker than many industry standards.



Medical specialties include:

- Allergy
- Audiology
- Cardiology
- Dental
- Dermatology
- Ear, nose and throat
- Gynecology
- Internal medicine
- Laboratory
- Neurology
- Optometry
- Ophthalmology
- Orthopedic
- Podiatry
- Psychology
- Psychiatric
- Pulmonary
- Radiology
- Urology

Military Entrance Processing Station Locations



Western Sector Battalions

- | | | |
|-----------------|---|--------------------|
| Albuquerque, NM | Kansas City, MO | Salt Lake City, UT |
| Amarillo, TX | Las Vegas, NV (Remote Processing Station) | San Antonio, TX |
| Anchorage, AK | Little Rock, AR | San Diego, CA |
| Boise, ID | Los Angeles, CA | San Jose, CA |
| Butte, MT | Minneapolis, MN | Seattle, WA |
| Dallas, TX | New Orleans, LA | Shreveport, LA |
| Denver, CO | Oklahoma City, OK | Sioux Falls, SD |
| Des Moines, IA | Omaha, NE | Spokane, WA |
| El Paso, TX | Phoenix, AZ | St. Louis, MO |
| Fargo, ND | Portland, OR | |
| Honolulu, HI | Sacramento, CA | |
| Houston, TX | | |

Eastern Sector Battalions

- | | | |
|---------------|------------------|-----------------|
| Albany, NY | Fort Jackson, SC | Montgomery, AL |
| Atlanta, GA | Fort Lee, VA | Nashville, TN |
| Baltimore, MD | Harrisburg, PA | New York, NY |
| Beckley, WV | Indianapolis, IN | Pittsburgh, PA |
| Boston, MA | Jackson, MS | Portland, ME |
| Buffalo, NY | Jacksonville, FL | Raleigh, NC |
| Charlotte, NC | Knoxville, TN | San Juan, PR |
| Chicago, IL | Lansing, MI | Springfield, MA |
| Cleveland, OH | Louisville, KY | Syracuse, NY |
| Columbus, OH | Memphis, TN | Tampa, FL |
| Detroit, MI | Miami, FL | |
| Fort Dix, NJ | Milwaukee, WI | |



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