

# Submitting a prescription to Optum Home Delivery

Our goal is to help you provide a safe, easy, and cost effective way for patients to receive their needed medications.



## ePrescribe – Fastest and most convenient

Add the Optum Rx profile to your electronic medical record (EMR) system using the following information and send the prescription to us.

**Optum Home Delivery  
(OptumRx Mail Service)**  
6800 W 115th St, Suite 600  
Overland Park, KS 66211-9838  
NCPDP: 17188634

**Call 1-800-791-7658** – Provide a verbal prescription directly to an Optum Rx provider dedicated pharmacist.

**Fax 1-800-491-7997** – Send a complete prescription using the **Physician Fax Form**.

## Please do the following prior to submitting the prescription for your patient:

- Verify with your patient if they wish to use Optum® Home Delivery as their pharmacy.
- Verify the medication is covered by your patient's health care plan or if it will require a prior authorization.
- Verify prescription medication name, formulation, strength, directions, quantity, and refills are complete.
- If using ePrescribe, ensure you select the Overland Park Optum Rx address listed above.
- Verify all prescriptions for diabetic supplies are coordinated and provide specific brand and directions (i.e. maximum times a patient is to test daily).
- Verify collaborating / supervising physician information is included as required by your state for midlevel practitioners.

## Enjoy the convenience of Optum Home Delivery

- Save time for you, your staff and reduce supply costs.
- Maximize your patient's cost savings and minimize their trips to the pharmacy by ordering up to a 90-day supply of maintenance medications.
- Provide your patients with free shipping of their medications to anywhere in the United States.
- Gain the accuracy, safety and convenience offered to you and your patients by Optum Home Delivery.

Optum Home Delivery is a vital addition to your patient care toolkit, along with other key patient services such as text message refill reminders, automatic refills, and multidose medication packaging delivery options.

Home delivery is an easy way to improve medication adherence, helping your patients get the medication they need quickly and conveniently.

## Still have questions? Email or call us today.



[ORxProviderHelp@optum.com](mailto:ORxProviderHelp@optum.com)



1-800-791-7658



[optum.com](https://www.optum.com)

Optum Rx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum® company – a leading provider of integrated health services. Learn more at [optum.com](https://www.optum.com).

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